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**Welcome**

We hope you enjoy your stay at Fluno Center for Executive Education.

If you have any requests we may assist with to make your stay more comfortable, please the front desk by dialing “0” or using the direct dial button for the front desk on your phone. Check out time is 12pm noon.

**About Fluno Center**

Fluno Center is a total-immersion learning environment for individuals, professional groups, and corporate teams participating in UW educational programs. Our collaborative classroom technology is combined with the ambiance of a comfortable, relaxed residential setting to establish an ideal venue for introspection, innovation and focused learning.

Among the many types of events we can host for your organization are:

* Half day to multi-day conferences
* On-site catered networking receptions
* Buffet and plated dining experiences
* Convenient, on-campus recruitment events
* Private board and other meetings
* Custom learning solutions provided by Wisconsin School of Business Center for Professional and Executive Development

Our 100 well-appointed guest rooms are not only open to attendees here for any of the above mentioned meetings and events, but also for those individuals that are:

* Alumni of UW Madison
* Family members of UW Madison students
* WAA Members
* UW Madison visitors

**Looking for inspiration on what to do while you are in Madison?**

At [www.visitmadison.com](http://www.visitmadison.com) you will find local restaurants and dining experiences, cocktail spots to try, local events, as well as indoor and outdoor seasonal activities.

**Roku Instructions**

**For your protection this Roku device is set up in “Guest Mode”**

In Guest Mode, you can sign into your own apps to watch your content. On a date that you select, you are automatically signed out and your information is deleted. Guest Mode provides peace of mind that your viewing history remains private and all your accounts are secure.

As a guest, you can enjoy the following benefits when using Guest Mode:

1. **Watch content on your own accounts.** Sign into your favorite apps like Hulu, Netflix, Prime Video, ESPN, Sling TV to watch content on your accounts.
2. **Automatic and manual sign-out for data deletion.** At 11:00 AM on the date you choose, you will be automatically signed out. All your credentials, viewing history, added apps, and more will be deleted.
3. **Add new apps.** Roku has 10,000+ apps to choose from to help you discover something new.
4. **Search content.** Find the perfect thing to watch with [Roku Search](https://support.roku.com/article/208756398). All search history will be erased when you are signed out.
5. **Change settings.** Easily improve accessibility by [enabling closed captioning](https://support.roku.com/article/208756848), [text-to-speech screen reader](https://support.roku.com/article/231584647), or [theme pack](https://support.roku.com/article/208756858). All changes will be removed when you sign out.

**UW Madison is contracted with Spectrum. The channels listed on the next page are available through the Spectrum U app.**

**To add the Spectrum U app:**

* **Press Home**  **button on your Roku remote.**
* **Scroll and select Store.**
* **Press the voice****button on your remote and say Spectrum U (or select letters to spell out Spectrum U).**
* **Select Add Channel.**

**Television Channel list**

|  |  |  |
| --- | --- | --- |
| ABC-WKOW | Fox Business Network | Nick Jr |
| American Heroes Channel | FOX Deportes | Nickelodeon |
| ACCN ESPN | Fox News Channel | Nicktoons Network |
| American Movie Classics | Fox Sports 1 | Olympic Channel |
| Animal Planet | Fox Sports 2 | Outdoor Channel |
| Art America | FOX-WMSN | Ovation TV |
| Arts & Entertainment | Fuse | OWN – Oprah Winfrey Network |
| FSN North | FX | Oxygen |
| FSN North Plus | FYI (Biography Channel) | Paramount Network |
| BBC America | Game Show Network (GSN) | POP (formally TVGN) |
| BBC World News | Golf Channel | QVC (Shopping Channel) |
| BeIN Sports | Great American Family | RAI Italia |
| BET | Hallmark Channel | Revolt TV |
| BET Her | Hallmark Movie & Mysteries | Russian Television Network |
| BET Soul | Heroes and Icons | Science Channel |
| Big Ten Network | Headline News | SEC Network |
| Big Ten Network Regional | History Channel | SEC2 Network |
| Bloomberg | Home and Garden TV | Shop HQ |
| Boomerang | Home Shopping Network | Smithsonian Channel |
| Bravo | Impact Network | Sundance Channel |
| Bringham Young Univ. TV | Independent Film Channel | SyFy |
| CNN | Inspirational Network | TeenNick |
| Public Affairs Network | Investigation Discovery | Telemundo International |
| Cartoon Network | Lifetime Movie Network | Tennis Channel |
| Catchy Comedy | Lifetime TV | The Weather Channel |
| CBS Sports Network | LOGO | The Learning Channel |
| CBS-WISC | Major League Baseball Network | Travel Channel |
| CNBC | MLB Network Strike Zone | TRU TV |
| CNN Espanol | Motortrend | TBS |
| Comedy Central | Movies! | Turner Classic Movies TCM |
| Cooking Channel | MSNBC News | TNT |
| Country Music Television | MTV Classic | TV Games Network |
| CW-WMTV3 | MTV | TV Land |
| Destination America | MTV Live | TV One |
| Discovery Channel | MTV2 | UniMas |
| Discovery Family Channel | MTV-U | Universal Kids |
| Discovery Life Channel | My TV – WISC 2 | TUDN |
| Do It Yourself | National Geographic | Univision Network |
| E! Entertainment TV | National Geographic Wild | UP |
| El Rey | NBA TV | USA Network |
| ESPN Deportes | NBC Sports Network | VH-1 |
| ESPN | NBC-WMTV | Vice |
| ESPN News | NewsMax TV | Willow |
| ESPN U | Newsy | Women’s Entertainment Network |
| ESPN 2 | NFL Network | WPT-WHA-PBS |
| Eternal World TV Network | NFL Redzone | WPT2-WHA-PBS |
| Food Network | NHL Network US | WPT3-WHA-PBS |

**TELEPHONE INSTRUCTIONS**

**Receiving calls**

Individuals who wish to call your guestroom should dial Fluno’s front desk to have their call forwarded to your room. Staff are available 24 hours a day, 7 days a week.

Information (608)555-1212

Road conditions 511 on your cellular phone or (866) 511-9472

**Dialing Instructions**

Call from room to room: Dial 7 + room number

Calls to numbers outside of Fluno Center: Dial 9 + 1 + the number

Calls to our 24 hour front desk: dial “0”

**Wake up call**

Please dial our 24-hour front desk to arrange your wake-up call.

**GUEST CONVENVIENCES**

**Oros Dining Room**

The Oros Executive Dining Room is open to the public and offers a buffet breakfast and lunch serving locally fresh and sustainable seasonal fare. Be sure to save room for our delectable house-made dessert selections.

Hours of operation

Breakfast\* $15 served Weekdays 7-9 am and Weekends 7-10 am

Lunch - $20-$21 per person (all you can eat buffet, dessert, and beverage)

Weekdays 11:30am – 1:30pm\*

\*Service/hours may vary due to occupancy. Front desk will be able to confirm during your stay.

Link to Oros weekly lunch menu <https://fluno.com/oros-dining-room.php>

**Smitty’s Study Pub**

Located on the eighth floor of the Fluno Center, guests at Smitty's Study Pub can enjoy views of Lake Mendota and the skyline of downtown Madison while enjoying a craft brew or cocktail as well as delicious menu items.

Hours of operation\* 4pm – 10pm (food served until 9PM)

\*Summer hours of operation are weekdays Monday – Friday

Carry outfood orders are available by calling Smitty’s during hours of operation from your guest room. Dial 7816 to place your order. Orders can be picked up at Smitty’s.

Link to Smitty’s menu <https://fluno.com/smittys-study-pub.php>

**Art Gallery**

Our art gallery, which contains collections from local artists, is located on the first floor next to our dining room and adjacent to the front desk. Come check out the beautiful display of photos and artwork!

**Business Center**

Desktop computers, basic office supplies and a combination fax machine/copier/printer are all available in the business Center located on the second floor. Please see the front desk to print or copy more than 15 pages.

**Fitness Center**

The fitness Center is available from 5:00am – 11:00pm and is located on the first floor. A variety of equipment is available, including a compact trainer, free weights, yoga mats, elliptical trainer, treadmills, a Stairmaster and stationary bicycle. Towels and cleaning wipes are located in the Fitness Center.

**Housekeeping**

All guestrooms receive daily housekeeping services. If you do not wish to have your room serviced, display the “privacy please” sign on our door when you leave for the day.

**Ice and Vending**

Beverage and ice machines are available on the 4th and 6th guest room floors at the end of the hallway. Snack and ice machines are available on the 5th and 7th guest room floors.

**Internet access**

The Fluno Center provides complimentary wireless throughout the building and guest rooms. No log-in is required. The network name is Fluno. If you prefer to connect directly, ethernet cables are available to check out at the front desk.

**Laundry/Dry cleaning**

Laundry service is available through Poplin at <https://poplin.co/> . This service offers next day wash/dry/fold that is customizable with free pickup and delivery.

Dry cleaning is available through Klinke Cleaners <https://klinkecleaners.com/>.

**Newspapers**

Newspapers are available on weekdays in the lobby on the first floor.

**Parking**

The parking lots available during your stay with us are operated by UW Transportation Services. For any questions regarding the parking pass issued to you at check-in, please contact Fluno Center front desk (608) 441-7117. To report issues in lot 83 call UW Transportation Customer Service at (608) 263-6666.

**Smoking**

Fluno Center is a non-smoking facility. Smoking in guest rooms will result in a $250 cleaning fee. You may smoke outside of the building on the ground level 25 feet from entrances.

**EMERGENCY PROCEDURES**

**Emergency sirens and lights**

If the Fluno Center siren and lights are activated this means the fire alarm system has been initialized. Everyone must leave the building immediately following the evacuation signage on the back of guestroom door or next to meeting room door.

**Exits**

Stairwells are located on the East and West ends of the building and serve all eight floors. On the second floor there is an additional stairwell at the end of the south hallway, next to room 221. This stairwell also leads out of the building.

**House Phones**

Throughout the building there are black phones that may be used to call front desk at any time of the day or night by pressing “0”.

**Medical Emergency**

In the event of a medical emergency, dial 911. If possible alert the front desk so they can assist first responders when they arrive at the building.

First aid kits and fire extinguishers are located throughout the building. There is one Automated External Defibrillator (AED) located on the first floor next to the dining room. Please alert Fluno Center staff for assistance.

**Severe Weather**

Staff will be in the 1st floor elevator lobby to direct guests to shelter areas. If there is no time to get to the first floor, shelter in your guest room bathroom with the door closed.

To monitor weather conditions, tune into local television channels ABC 51-1, NBC 52-6 or CBS 51-6.