

# FLUNO | CENTER

## FOR EXECUTIVE EDUCATION

### **Welcome**

We hope you enjoy your stay at Fluno Center for Executive Education.

If you have any requests we may assist with to make your stay more comfortable, please the front desk by dialing "0" or using the direct dial button for the front desk on your phone. Check out time is 12 pm noon.

### **About Fluno Center**

Fluno Center is a total-immersion learning environment for individuals, professional groups, and corporate teams participating in UW educational programs. Our collaborative classroom technology is combined with the ambiance of a comfortable, relaxed residential setting to establish an ideal venue for introspection, innovation and focused learning.

Among the many types of events we can host for your organization are:

- Half day to multi-day conferences
- On-site catered networking receptions
- Buffet and plated dining experiences
- Convenient, on-campus recruitment events
- Private board and other meetings
- Custom learning solutions provided by Wisconsin School of Business Center for Professional and Executive Development

Our 100 well-appointed guest rooms are not only open to attendees here for any of the above-mentioned meetings and events, but also for those individuals that are:

- Alumni of UW Madison
- Family members of UW Madison students
- WAA Members
- UW Madison visitors

### **Looking for inspiration on what to do while you are in Madison?**

At [www.visitmadison.com](http://www.visitmadison.com) you will find local restaurants and dining experiences, cocktail spots to try, local events, as well as indoor and outdoor seasonal activities.

## **Roku Instructions**

### **For your protection this Roku device is set up in "Guest Mode"**



In Guest Mode, you can sign into your own apps to watch your content. On the date that you select as your departure date, you are automatically signed out and your information is deleted. Guest Mode provides peace of mind that your viewing history remains private, and all your accounts are secure.

As a guest, you can enjoy the following benefits when using Guest Mode:

1. **Watch content on your own accounts.** Sign into your favorite apps like Hulu, Netflix, Prime Video, ESPN, Sling TV to watch content on your accounts.
2. **Automatic and manual sign-out for data deletion.** At 11:00 AM on the date you choose, you will be automatically signed out. All your credentials, viewing history, added apps, and more will be deleted.
3. **Add new apps.** Roku has 10,000+ apps to choose from to help you discover something new.
4. **Search content.** Find the perfect thing to watch with [Roku Search](#). All search history will be erased when you are signed out.
5. **Change settings.** Easily improve accessibility by [enabling closed captioning](#), [text-to-speech screen reader](#), or [theme pack](#). All changes will be removed when you sign out.

**UW Madison is contracted with Spectrum. The channels listed on the next page are available through the Spectrum U app.**

**To add the Spectrum U app:**

- Press Home  button on your Roku remote.
- Scroll and select Store.
- Press the voice  button on your remote and say Spectrum U (or select letters to spell out Spectrum U).
- Select Add Channel.

**Please reach out to our front desk at any time if you need assistance.**

## Spectrum U Channels

### Local & Broadcast Networks

ABC – WKOW  
CBS – WISC  
CW – WMTV 3  
FOX – WMSN  
NBC – WMTV  
My TV – WISC 2  
WPT – WHA – PBS  
WPT2 – WHA – PBS  
WPT3 – WHA – PBS

### News & Business

BBC World News  
Bloomberg  
C-SPAN  
CNBC  
CNN  
CNN Español  
Headline News (HLN)  
Fox News Channel  
Fox Business Network  
MSNBC News  
NewsMax TV  
Newsy

### Movies & Entertainment

American Movie Classics (AMC)  
Bravo  
Comedy Central  
E! Entertainment TV  
FX  
Hallmark Channel  
Hallmark Movies & Mysteries  
Independent Film Channel (IFC)  
Lifetime TV  
Lifetime Movie Network (LMN)  
Movies!  
Ovation TV  
Paramount Network  
POP (formerly TVGN)  
Sundance Channel

SyFy  
Turner Classic Movies (TCM)  
TNT  
TBS  
TV Land  
USA Network  
Women's Entertainment Network (WE TV)

### Sports

ACCN ESPN  
American Heroes Channel (Military)  
BeIN Sports  
Big Ten Network  
Big Ten Network Regional  
CBS Sports Network  
ESPN  
ESPN2  
ESPN News  
ESPN U  
ESPN Deportes  
FanDuel Sports Network North  
FanDuel Sports Network North Plus  
Fox Sports 1  
Fox Sports 2  
Golf Channel  
Major League Baseball Network  
MLB Network Strike Zone  
Motortrend  
NBA TV  
NBC Sports Network  
NFL Network  
NFL RedZone  
NHL Network US  
Olympic Channel  
Outdoor Channel  
SEC Network  
SEC2 Network  
Tennis Channel  
TV Games Network (TVG)  
Willow (Cricket)

## **Kids & Family**

Boomerang  
Cartoon Network  
Disney Channel  
Nickelodeon  
Nick Jr.  
Nicktoons Network  
TeenNick  
Discovery Family  
Universal Kids

## **Educational, Informational & Lifestyle**

Animal Planet  
Discovery Channel  
Discovery Family Channel  
Discovery Life Channel  
DIY Network  
Food Network  
HGTV (Home and Garden TV)  
History Channel  
National Geographic  
National Geographic Wild  
Science Channel  
Smithsonian Channel  
The Learning Channel (TLC)  
Travel Channel  
Arts & Entertainment (A&E)  
Art America

## **Classic, Niche, & Specialty Entertainment**

Catchy Comedy  
Great American Family  
Heroes and Icons  
UP (Uplifting Channel)  
FYI (Biography Channel)  
LOGO  
Vice

## **Faith & Inspirational**

Brigham Young University TV  
Eternal Word TV Network (EWTN)  
Impact Network  
Inspirational Network (INSP)  
OWN – Oprah Winfrey Network  
RAI Italia (Religious/Cultural mix)

## **International**

BBC America  
RAI Italia  
Russian Television Network of America  
Telemundo International  
TUDN (formerly Univision Deportes)  
UniMás  
Univision Network

## **Music Channels**

BET Soul  
CMT (Country Music Television)  
MTV  
MTV2  
MTV Classic  
MTV Live  
MTV-U  
Revolt TV  
VH-1

## **Shopping**

Home Shopping Network (HSN)  
QVC  
Shop HQ

## **TELEPHONE INSTRUCTIONS**

### **Receiving calls**

Individuals who wish to call your guestroom should dial Fluno's front desk to have their call forwarded to your room. Staff are available 24 hours a day, 7 days a week.

Information (608)555-1212

Road conditions 511 on your cellular phone or (866) 511-9472

### **Dialing Instructions**

Call from room to room: Dial 7 + room number

Calls to numbers outside of Fluno Center: Dial 9 + 1 + the number

Calls to our 24-hour front desk: dial "0"

### **Wakeup call**

Please dial our 24-hour front desk to arrange your wake-up call.

## **GUEST CONVENIENCES**

### **Oros Dining Room**

The Oros Executive Dining Room is open to the public and offers a buffet breakfast and lunch serving locally fresh and sustainable seasonal fare. Be sure to save room for our delectable house-made dessert selections.

Hours of operation

Breakfast\* \$15 served Weekdays 7-9 am and Weekends 7-10 am

Lunch - \$20-\$21 per person (all you can eat buffet, dessert, and beverage)

Weekdays 11:30 am – 1:30 pm\*

\*Service/hours may vary due to occupancy. Front desk will be able to confirm during your stay.

Link to Oros weekly lunch menu <https://fluno.com/oros-dining-room.php>

## **Smitty's Study Pub**

Located on the eighth floor of the Fluno Center, guests at Smitty's Study Pub can enjoy views of Lake Mendota and the skyline of downtown Madison while enjoying a craft brew or cocktail as well as delicious menu items.

Hours of operation\* 4 pm – 10 pm (food served until 9PM)

\*Please view our website for updates on [hours of operation](#).

Carry out food orders are available by calling Smitty's during hours of operation from your guest room. Dial 7816 to place your order. Orders can be picked up at Smitty's.

Link to Smitty's menu <https://fluno.com/smittys-study-pub.php>

## **Art Gallery**

Our art gallery, which contains collections from local artists, is located on the first floor next to our dining room and adjacent to the front desk. Come check out the beautiful display of photos and artwork!

## **Business Center**

Desktop computers, basic office supplies and a combination fax machine/copier/printer are all available in the business Center located on the second floor. Please see the front desk to print or copy more than 15 pages.

## **Fitness Center**

The fitness Center is available from 5:00 am – 11:00 pm and is located on the first floor. A variety of equipment is available, including a compact trainer, free weights, yoga mats, elliptical trainer, treadmills, a Stairmaster and stationary bicycle. Towels and cleaning wipes are located in the Fitness Center.

## **Housekeeping**

All guestrooms receive daily housekeeping services. If you do not wish to have your room serviced, display the "privacy please" sign on our door when you leave for the day.

## **Ice and Vending**

Beverage and ice machines are available on the 4<sup>th</sup> and 6<sup>th</sup> guest room floors at the end of the hallway. Snack and ice machines are available on the 5<sup>th</sup> and 7<sup>th</sup> guest room floors.

## **Internet access**

The Fluno Center provides complimentary wireless throughout the building and guest rooms. No log-in is required. The network name is Fluno. If you prefer to connect directly, ethernet cables are available to check out at the front desk.

## **Laundry/Dry cleaning**

Laundry service is available through Poplin at <https://poplin.co/>. This service offers next day wash/dry/fold that is customizable with free pickup and delivery.

Dry cleaning is available through Klinke Cleaners <https://klinkecleaners.com/>.

## **Newspapers**

Newspapers are available on weekdays in the lobby on the first floor.

## **Parking**

The parking lots available during your stay with us are operated by UW Transportation Services. For any questions regarding the parking pass issued to you at check-in, please contact Fluno Center front desk (608) 441-7117. To report issues in lot 83 call UW Transportation Customer Service at (608) 263-6666.

## **Smoking**

Fluno Center is a non-smoking facility. Smoking in guest rooms will result in a \$250 cleaning fee. Smoking is permitted on ground level 25 feet from the building. Smoking is not permitted on the patio.

## **EMERGENCY PROCEDURES**

### **Emergency sirens and lights**

If the Fluno Center siren and lights are activated this means the fire alarm system has been initialized. Everyone must leave the building immediately following the evacuation signage on the back of guestroom door or next to meeting room door.

## **Exits**

Stairwells are located on the East and West ends of the building and serve all eight floors. On the second floor there is an additional stairwell at the end of the south hallway, next to room 221. This stairwell also leads out of the building.

## **House Phones**

Throughout the building there are black phones that may be used to call front desk at any time of the day or night by pressing "0".

## **Medical Emergency**

In the event of a medical emergency, dial 911. If possible, alert the front desk so they can assist first responders when they arrive at the building.

First aid kits and fire extinguishers are located throughout the building. There is one Automated External Defibrillator (AED) and Narcan are located on the first floor next to the dining room. Please alert Fluno Center staff for assistance.

## **Severe Weather**

Staff will be in the 1<sup>st</sup> floor elevator lobby to direct guests to shelter areas. If there is no time to get to the first floor, shelter in your guest room bathroom with the door closed.

To monitor weather conditions, tune into local television channels ABC, NBC or CBS.